

Emerald, the 24 hour gateway to management research - Microsoft Internet Explorer provided by Emerald

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ACCESS OUR PRODUCTS>>>

- Fulltext
- Management Reviews
- Abstracts
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WHAT'S NEW?>>>

Last month's most accessed articles

- 1 Evolving knowledge for development: the role of knowledge. *Laszlo, K.C.; Laszlo, A.*
- 2 Implementing KM - a balanced score card approach *Arora, R.*
- 3 Constructing the knowledge base for knowledge-driven

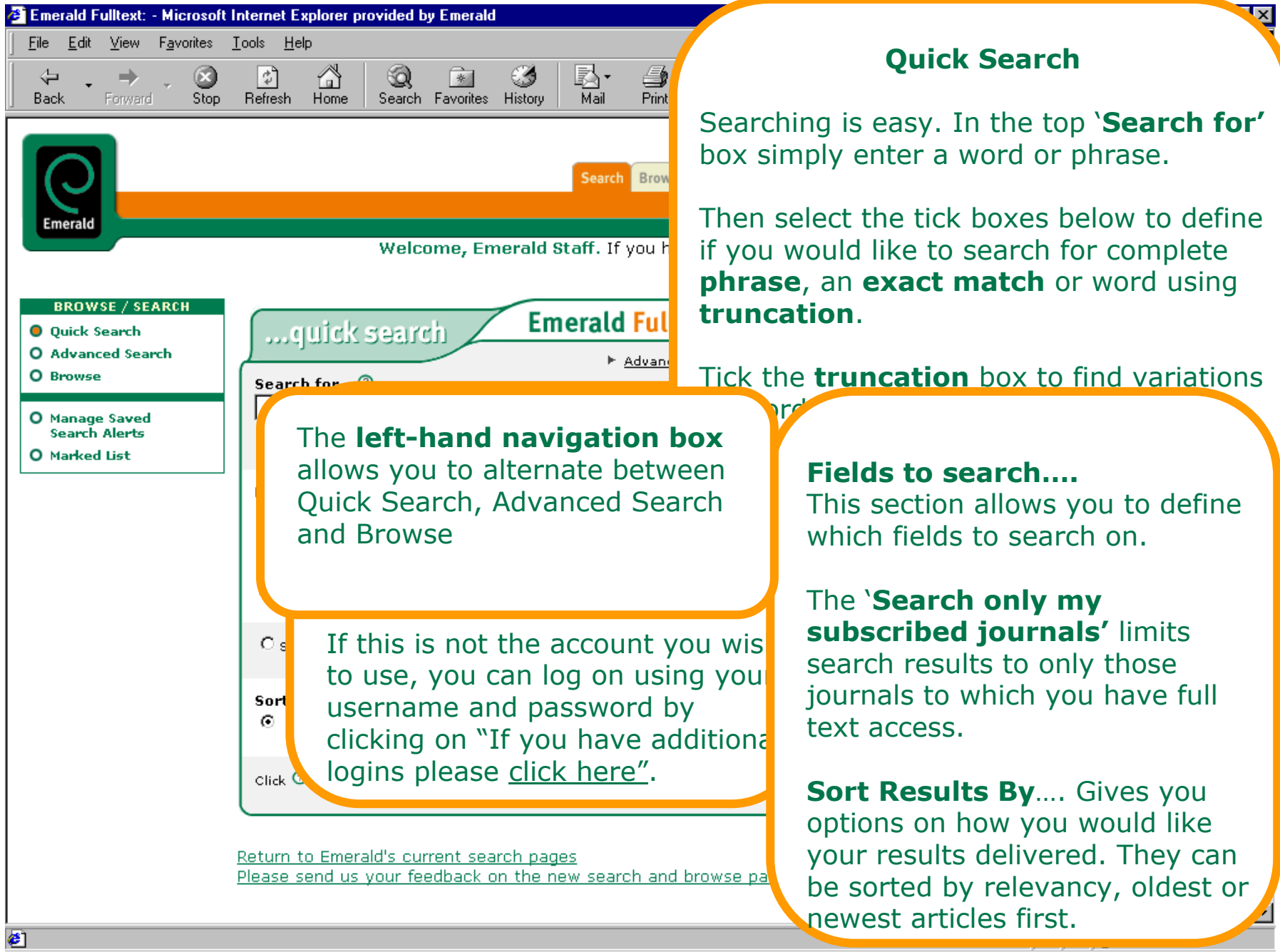
For a quick preview of Fulltext

Internet

The Emerald home page is the first screen you will see. To access Emerald Fulltext, click on the relevant icons at the top right of the screen.

This walk-through covers Emerald Fulltext, our online journals service. There are further downloadable presentations and other user resources available for the Emerald Abstracts and Emerald Management Reviews products from <http://www.emeraldinsight.com/usagetoolkit>

Click on the Fulltext icon and you will be taken to the Quick Search page or the Advanced Search, depending upon which was used more recently on the computer you are using.



Quick Search

Searching is easy. In the top '**Search for**' box simply enter a word or phrase.

Then select the tick boxes below to define if you would like to search for complete **phrase**, an **exact match** or word using **truncation**.

Tick the **truncation** box to find variations

The **left-hand navigation box** allows you to alternate between Quick Search, Advanced Search and Browse

If this is not the account you wish to use, you can log on using your username and password by clicking on "If you have additional logins please [click here](#)".

Fields to search....

This section allows you to define which fields to search on.

The '**Search only my subscribed journals**' limits search results to only those journals to which you have full text access.

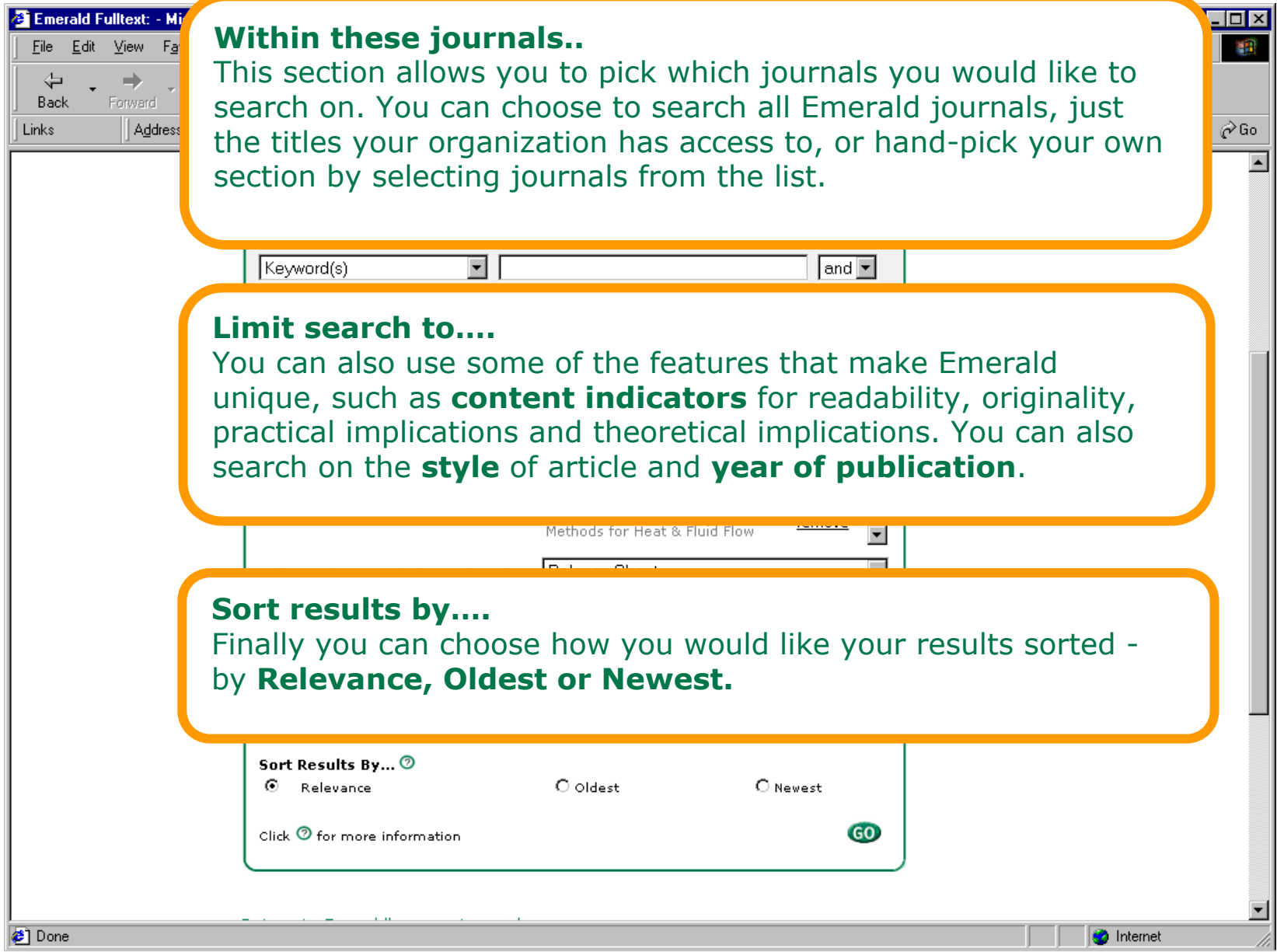
Sort Results By.... Gives you options on how you would like your results delivered. They can be sorted by relevancy, oldest or newest articles first.

[Return to Emerald's current search pages](#)
[Please send us your feedback on the new search and browse pages](#)

Search for....
This section makes **Boolean searching** / combine searches (i.e. AND, OR, NOT) easier.

AND is used to narrow a search by finding records that contain both search terms e.g. leadership and management. NOT narrows the search, while OR expands it to include specified terms.

You can then, if you wish, narrow your search even further by selecting further options in the various sections of the Advanced search screen .



Within these journals..

This section allows you to pick which journals you would like to search on. You can choose to search all Emerald journals, just the titles your organization has access to, or hand-pick your own section by selecting journals from the list.

Limit search to....

You can also use some of the features that make Emerald unique, such as **content indicators** for readability, originality, practical implications and theoretical implications. You can also search on the **style** of article and **year of publication**.

Sort results by....

Finally you can choose how you would like your results sorted - by **Relevance, Oldest or Newest**.

Sort Results By... ?

Relevance

Oldest

Newest

Click ? for more information

GO

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- Quick Search
- Advanced Search
- Browse

Manage Saved Search Alerts

Marked List

...advanced search Emerald Fulltext

Quick search Help

Search for... ?

Search field	Search text	Boolean
Author(s)	cooper	and
	<input type="checkbox"/> Phrase <input type="checkbox"/> Exact match <input type="checkbox"/> Truncation	
Search field	Search text	Boolean
Keyword(s)		and
	<input type="checkbox"/> Phrase <input type="checkbox"/> Exact match <input type="checkbox"/> Truncation	
Search field	Search text	Boolean
Keyword(s)		and
	<input type="checkbox"/> Phrase <input type="checkbox"/> Exact match <input type="checkbox"/> Truncation	

Within these journals... ?

Search only my journals Search all journals

GO

Done Internet

By entering author *Cooper* and selecting *Author* as the field to search on and then pressing GO, we will find all the articles in the database authored by Cooper.

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File Edit View Favorites Tools Help

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Links Address [nd&limitites=&restrict1=&restrict2=&restrictprefix3=year%3E%3D&restrict3=&restrictprefix4=year%3C%3D&restrict4=&sortby=&result_set=&searchdb.x=18&searchdb.y=13](#) Go

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modify search
 save search as e-mail alert
 search in these results

Results for: **cooper**
 Number of hits: 150 Viewing: 1 to 25 << Previous Next >>

- Children's Fiction 1900-1950**
 Cooper, John; Cooper, Jonathan
Reference Reviews; Volume 13 No. 2; 1999
 ▶ Add to marked list ▶ Delete from marked list
- The demographics of occupational stress among police s**
 Kirkcaldy, Bruce; Brown, Jennifer; Cooper, Cary L
Journal of Managerial Psychology; Volume 13 No. 1; 1998
 ▶ Add to marked list ▶ Delete from marked list
- Counselling in the Workplace -Is UK Management Ready**
 Cooper, Cary L
Journal of Workplace Learning; Volume 2 No. 1; 1990
 ▶ Add to marked list ▶ Delete from marked list
- Training as a risk control measure**
 Cooper, M.J.
Industrial and Commercial Training; Volume 27 No. 11; 1995
 ▶ Add to marked list ▶ Delete from marked list
- The Stress of the Executive Lifestyle: Trends in the 1990s**
 Cooper, Cary L; Outterland, Valeria

As you can see, this search has retrieved 150 articles. This may be too many for our needs, so we need to narrow the search. To do this click on "search in these results" at the top of the screen.

This takes us back to the advanced search screen and allows us to enter further criteria to search upon.

This time we will refine our search by adding the **author's** first name '**Cary**' to the search. Again we select 'Author(s)' as the field to search on.

Additionally we will narrow the search further by specifying the **article type** we would like as "**Survey**" from the drop down menu and choosing "GO" again. This will find all the survey articles Cary Cooper has written.

Refined search

Emerald Fulltext

Quick search Help

GO

Search text: Boolean:

Phrase Exact match Truncation

Search text: Boolean:

Phrase Exact match Truncation

Search text: Boolean:

Phrase Exact match Truncation

Journal types...

subscribed journals Search all journals

from list below

Journal types:

- All Styles
- Case study
- Comparative/evaluation
- Journalistic
- Literature review
- Survey**
- Technical
- Theoretical with application in practice
- Theoretical with worked example
- Wholly theoretical
-
- All Styles

Add journals using the list to the right

Limit search to...

Content indication

Style

Published between

and and

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Links Address [strict1=&restrict2=adesc%2FSurvey&restrictprefix3=year%3E%3D&restrict3=&restrictprefix4=](#)

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- Quick Search
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- Browse

Manage Saved Search Alerts
Marked List

[modify search](#) [save search as e-mail alert](#) [s](#)

Results for: **(cary and cooper) and adesc/Survey**
Number of hits: 10 Viewing: 1 to 10

- [Executive stress in different industrial sectors, structures and sizes of business](#)
Worrall, Les; Cooper, Cary L
Personnel Review; Volume 24 No. 7; 1995
[Add to marked list](#) [Delete from marked list](#)
- [The impact of organizational change on the work experiences and perceptions of public sector managers](#)
Worrall, Les; Cooper, Cary L; Campbell-Jamison, Fiona
Personnel Review; Volume 29 No. 5; 2000
[Add to marked list](#) [Delete from marked list](#)
- [Working together: men and women in organizations](#)
Cooper, Cary L; Lewis, Sue
Leadership and Organizational Development Journal; Volume 16 No. 5; 1995
[Add to marked list](#) [Delete from marked list](#)
- [Chief executive lifestyle stress](#)
Sutherland, Valerie J; Cooper, Cary L
Leadership and Organizational Development Journal; Volume 16 No. 7; 1995
[Add to marked list](#) [Delete from marked list](#)
- [Working systems and working hours: their impact on UK managers](#)

Internet

There may be occasions after the initial search that you realize the search terms entered have not brought back the right sort of results.

Then use the '**modify search**' option at the top of the screen, to completely change elements of your original search criteria.

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Links Address strict1=&restrict2=adesc%2FSurvey&restrictprefix3=year%3E%3D&restrict3=&restrictprefix4=year%3C%3D&restrict4=&sortBy=&result_set=&searchdb.x=15&searchdb.y=6 Go

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modify search save search as e-mail alert search

Results for: (cary and cooper) and adesc/Survey
Number of hits: 10 Viewing: 1 to 10

16 No. 5; 1995

16 No. 7; 1995

Internet

A recent addition to the database is the “**Save search as e-mail alert**” option. You can use this feature to store your search terms. By choosing this option, when an article matching your search is added to the database you will be notified by e-mail. In this case that would be survey style articles by Cary Cooper.

Another new feature is marked search hits. This allows you to create your own article listings by clicking **Add to marked list** under the article on the results page. Once a list has been created you can display your list by clicking on marked list in the left-hand navigation box.

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- Quick Search
- Advanced Search
- Browse

Manage Saved Search Alerts

Marked List


search results

Emerald Marked Hits

...mark your search results

You have 4 marked articles

[display for printing \(HTML\)](#) [display for download \(ASCII\)](#) [email](#)

- 1. Executive stress in different industrial sectors, structures**
Worrall, Les; Cooper, Cary L
Personnel Review ; Volume 24 ; No. 7 ; 1995
- 2. Occupational stress in the ambulance service: a diagnostic study** 
Young, Kathryn M; Cooper, Cary L
Health Manpower Management ; Volume 23 ; No. 4 ; 1997
- 3. Occupational stress in the ambulance service: a diagnostic study**
Young, Kathryn M; Cooper, Cary L
Journal of Managerial Psychology ; Volume 10 ; No. 3 ; 1995
- 4. Working patterns and working hours: their impact on UK managers**
Worrall, Les; Cooper, Cary L
Leadership and Organizational Development Journal ; Volume 20 ; No. 1 ; 1999

Remove Selected

Internet

On the **Emerald Marked Hits** page you can finalise your list by removing any records you do not require.

Then you have three options to display your final list. These are **display for printing (HTML)**, **for download (ASCII)** or **E-mail this list**.

Display for download is designed to used with citation management software.

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Search Browse Admin Help

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Document Request

...Emerald Fulltext

Full text format delivery options are listed below.


Title: Executive stress in different industrial
Author(s): Les Worrall; Cary L Cooper
Journal: Personnel Review
Year: 1995 **Volume:** 24 **Number:** 7 **Page:**
DOI: 10.1108/00483489510095752
Publisher: Emerald

Abstract: Based on a sample of senior man
Identifies significant levels of stress general
and quantifies the impact of various "stress

Keywords: *Burnout; European Union; Health*

Article Type: *Survey; Comparative/evaluati*

Content Indicators: *Research Implications-*

 **Key Readings**

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Emerald can deliver full-text pages in a variety of formats.
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<http://fiordiliji.emeraldinsight.com/vl=6978400/cl=65/nw=1/rpsv/cgi-bin/emeraldkr?tt=1186&kw=Burnout;+European+Union;+Health;+0> Internet

When you click on the title of an article, the next screen that you will see is the **Document Request** window. At the top of the screen you will see additional information about the article.

This includes the Title, Author, Journal, Volume, Issue Number and original page numbering as well as a copy of the author's abstract, the articles keywords, article type and content indicators.

You will also notice that there is a button called **Key Readings**. By clicking on Key Readings your browser will open a new window and perform a search for articles related to the one on screen in Emerald Management Reviews.

To read the full text of this article just scroll down.

Article Type: *Survey; Comparative/evaluators*

Content Indicators: *Research Implications-*; Practice Implications-**;*



Emerald can deliver full-text pages in a variety of formats.

Please select the format that you would like to use to view this article:

please choose a format

- HTML (full document)
- PDF (full document)
- PDF (file download)

- Remember this preference.

[help](#) [request document](#)

As you can see, there are a number of choices for viewing the full text version of the article. Highlight your preferred choice and click Request Document. Emerald will remember your preference for next time if you select the tick box shown.



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File >> <> >> Links >> Address >> /rpsv/cw/mcb/00483486/v24n7/s1/p3 >> Go >> Google >>

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Executive stress in different industrial sectors, structures and sizes of business

Les Worrall, Cary L. Cooper

The Authors

Les Worrall, *Wolverhampton Business School, University of Wolverhampton*

Cary L. Cooper, *Manchester School of Management, University of Manchester*

Abstract

Based on a sample of senior managers from West Midlands businesses, quantitative data is collected and analysed using a stress setting. Identifies significant levels of stress generally but also reveals that stress levels vary by business size. Also identifies and quantifies the impact of various "stress drivers" and measures their impact across businesses.

Article type: Survey, Comparative/evaluation

Done

This is the "html" (or Hyper Text Markup Language) view of the article.

This view of the article loads quickly and does not use a great amount of your computer's resources.

However, any tables and/or diagrams appear at the bottom of the article.

For quick reading, printing or scrolling through an article this is the best option.

This is the "pdf" (or Portable Document Format) view of the article.

This view of the article requires a program called Adobe Acrobat Reader to be loaded on to your computer. This is an industry standard utility that can be downloaded free of charge from the Internet.

This view of the article is more memory-hungry and takes longer to download, print, save, etc. It is available to download in three different ways: A single page at a time for quicker downloading, the whole document at once, or to save straight to a disk for printing or reading later.

However, the appearance of the article exactly represents how the article appeared in the original title.

The file is a kind of graphic of the article, and thus it can only be used in its entirety.

Executive stress in different industrial sectors, structures and sizes of business

Les Worrall

Wolverhampton Business School, University of Wolverhampton,

Cary L. Cooper

Manchester School of Management, UMIST, Manchester, UK

Introduction

Delaying, downsizing, performance appraisal, outsourcing, re-engineering and exhortations to look "close to home" for efficiency savings are just some of the recent phenomena which have hit middle and senior management hard in the last five years[1]. As layers have been taken out, tasks have not necessarily been re-engineered out of existence but have often been pushed up or down the hierarchy. The onset of regular appraisal has meant that there are now even fewer places left to hide in organizations riven by performance targets. All this is taking place in a business environment where competitive pressures are

Browse Screen

By clicking on the BROWSE tab at the top of the screen you can browse across the information on Emerald.

This is the simplest way to read the journals online in the traditional manner.

There are various ways to browse. Select which is most appropriate for you in the grey shaded area of the browse screen. Options available include:

- browsing by journal title, journal LC classification or journal subject area.
- by article keyword, article title or author

There is also an option to narrow your results further by limiting browsing on your institutions subscribed titles only.

Within Browse by **Journals**:

- **Journal Title** - returns a listing of Emerald journals, including those that are archive only.
- **LC Classification** - displays journals based on their Library of Congress Classification.
- **Subject** - displays journals within Emerald's own subject categories.

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Search for GO

Find starting Find containing

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- Article title
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Limit browse

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Click for more information

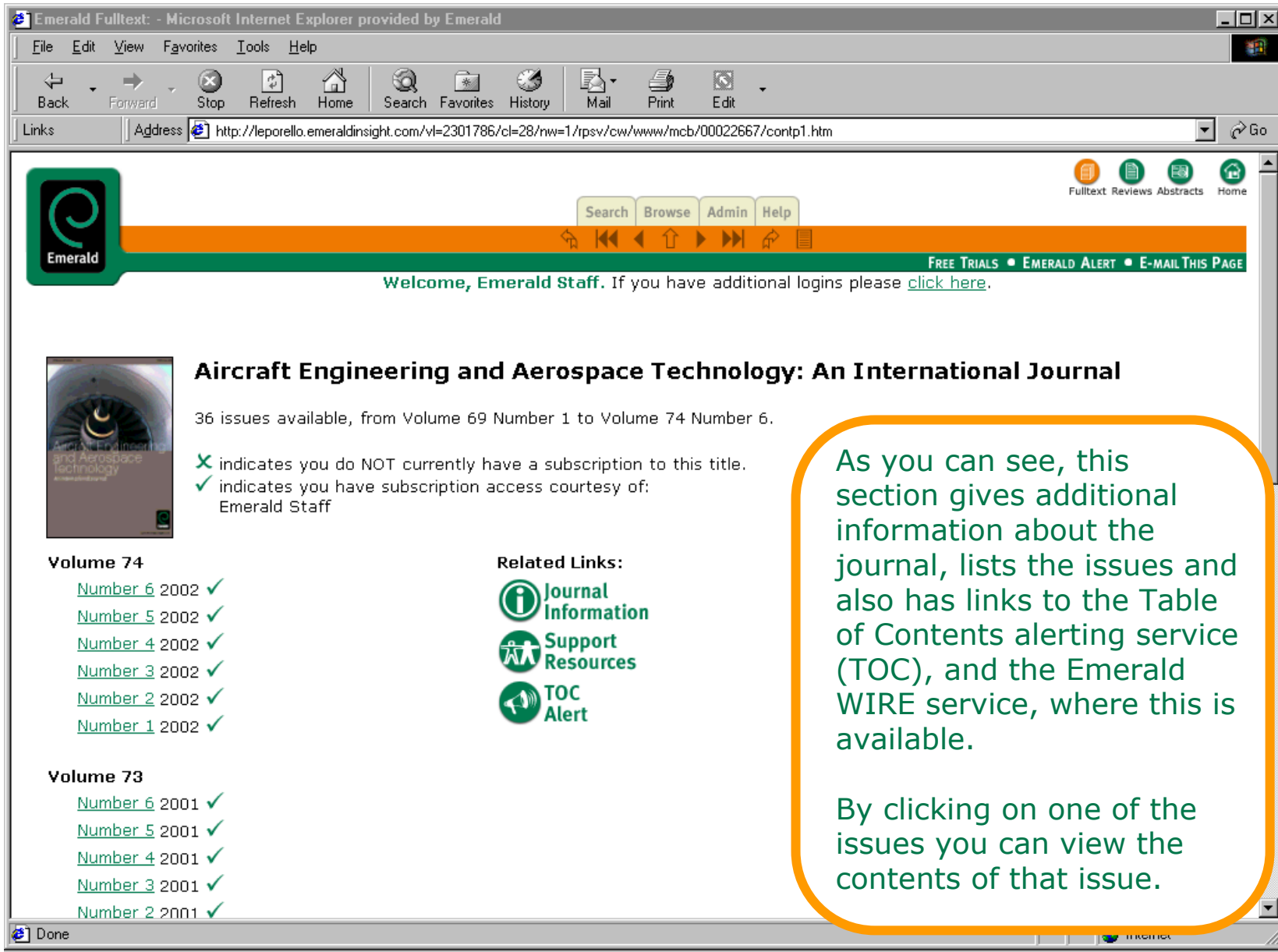
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[Accounting, Auditing & Accountability Journal](#)
ISSN: 0951-3574
Full Text Online: 1988 onwards

[Agile Management Systems, International Journal of](#)
ISSN: 1465-4652
Full Text Online: 1999 to 2000

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By clicking on a journal title (e.g Aircraft Engineering and Aerospace Technology: An International Journal,) you will be taken to that journal's Table of Contents page within the Emerald database.



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Aircraft Engineering and Aerospace Technology: An International Journal

36 issues available, from Volume 69 Number 1 to Volume 74 Number 6.

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- ✓ indicates you have subscription access courtesy of: Emerald Staff

Volume 74

- [Number 6](#) 2002 ✓
- [Number 5](#) 2002 ✓
- [Number 4](#) 2002 ✓
- [Number 3](#) 2002 ✓
- [Number 2](#) 2002 ✓
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Volume 73

- [Number 6](#) 2001 ✓
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As you can see, this section gives additional information about the journal, lists the issues and also has links to the Table of Contents alerting service (TOC), and the Emerald WIRE service, where this is available.

By clicking on one of the issues you can view the contents of that issue.

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Aircraft Engineering and Aerospace Technology: An International Journal

Volume 74 Number 6 2002 Page

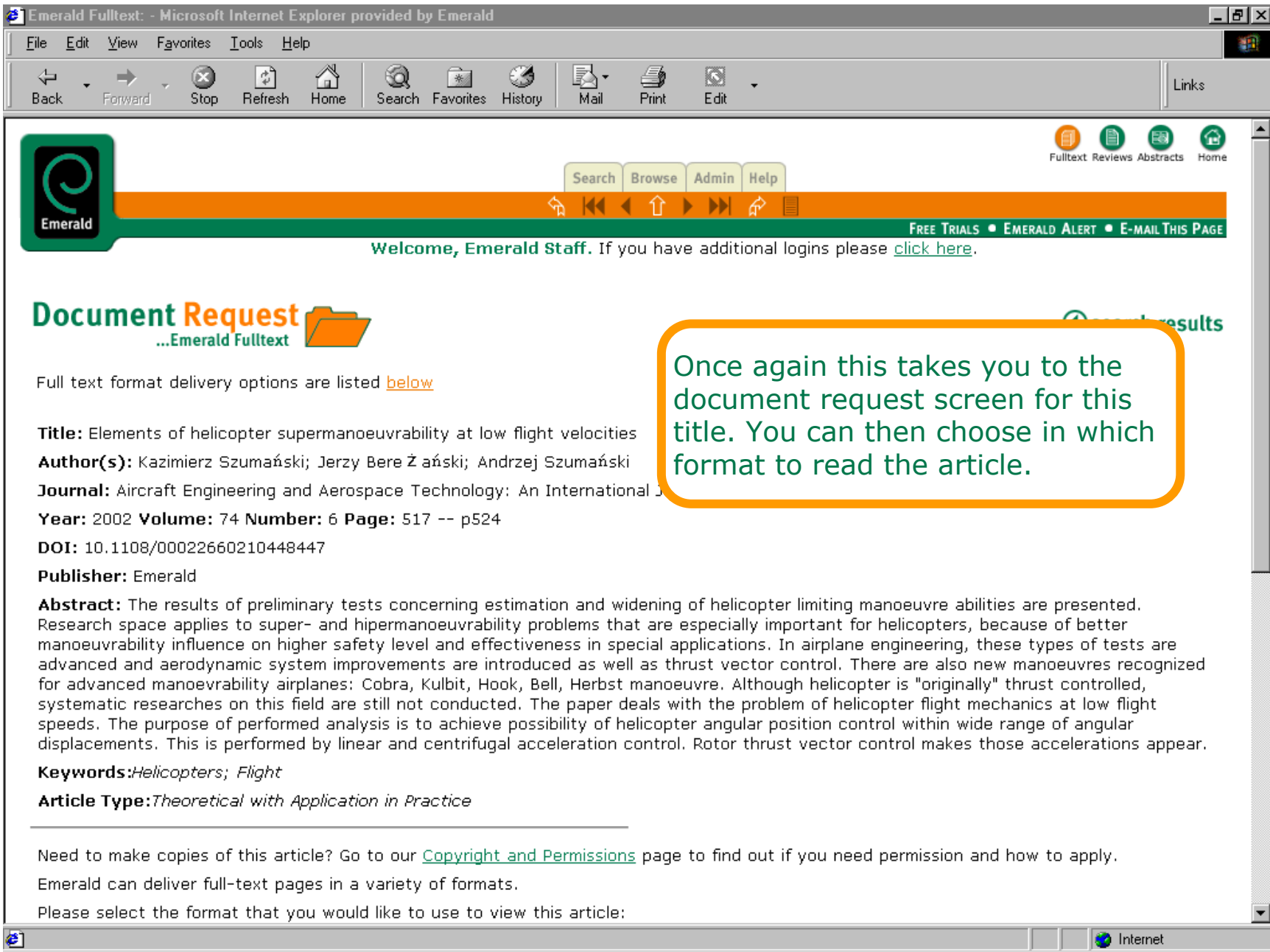
Articles

VIEW	Effect of free play in rotor blades hinges on the non-linear ground resonance of a helicopter Grzegorz Kowaleczko; Zbigniew Dzygadlo (pp. 508 - 516) Keywords: <i>Helicopters; Rotors; Non-Linear Dynamics</i> Article Type: <i>Theoretical with Application in Practice</i>	508
VIEW	Elements of helicopter supermanoeuvrability at low flight velocity Kazimierz Szumański; Jerzy Bereźniński; Andrzej Szumański (pp. 517 - 525) Keywords: <i>Helicopters; Flight</i> Article Type: <i>Theoretical with Application in Practice</i>	517
VIEW	A nonlinear inverse simulation technique applied to coaxial rotorcraft Yuan Su; Yihua Cao (pp. 525 - 533) Keywords: <i>Helicopters; Aerodynamics; Simulation; Control</i> Article Type: <i>Theoretical with Application in Practice</i>	525
VIEW	A proposal of handling qualities shaping for general aviation aircraft Andrzej Tomczyk (pp. 534 - 549) Keywords: <i>Aircraft; Control Systems</i> Article Type: <i>Theoretical with Worked Example</i>	534
VIEW	Note from the publisher	

Done Internet

You can move to the full text by clicking on either the **VIEW** button on the left-hand side of the screen or the page numbers on the right.

We will choose to view the second article down.



Once again this takes you to the document request screen for this title. You can then choose in which format to read the article.

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<input type="radio"/> Journal title	<input type="radio"/> Keyword	<input type="radio"/> Browse only my subscribed journals
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<input checked="" type="radio"/> Subject	<input type="radio"/> Author	

Click ⓘ for more information

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- + Hospitality & Services Management
- + HR Management
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- + Library Collection Development & Management
- + Library Management & Information Services
- + Library Technology
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Internet

By clicking the radio button **Subject** under the Journals heading, the journals are broken down into the various subject areas. By clicking on a subject, i.e. Marketing, you can list all the journals published in that area. Please note that some journals may be found in more than one subject area.

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File >> <> Links >> Address >> &expanded=&expandbranch=marketing >> Go >> Google >>

- Articles
- Subscriptions
- BY**
- Journal Title
- LC Classification
- Subject

- Marketing

[Corporate Communications: An International Journal](#)
ISSN: 1356-3289
Full Text Online: 1999 onwards

[European Journal of Innovation Management](#)
ISSN: 1460-1060
Full Text Online: 1998 onwards

[European Journal of Marketing](#)
ISSN: 0309-0566
Full Text Online: 1989 onwards

[International Journal of Entrepreneurial Behaviour and Research](#)
ISSN: 1355-2554
Full Text Online: 1995 onwards

[International Marketing Review](#)
ISSN: 0265-1335
Full Text Online: 1994 onwards

[Journal of Consumer Marketing](#)
ISSN: 0736-3761
Full Text Online: 1994 onwards

[Journal of Marketing Practice: Applied Marketing Science](#)
ISSN: 1355-2538
Full Text Online: 1995 to 99

[Journal of Product and Brand Management](#)
ISSN: 1061-8181

Done Internet

By clicking on a particular subject area, in this case Marketing, you get a list of all the marketing journals in Emerald Fulltext.

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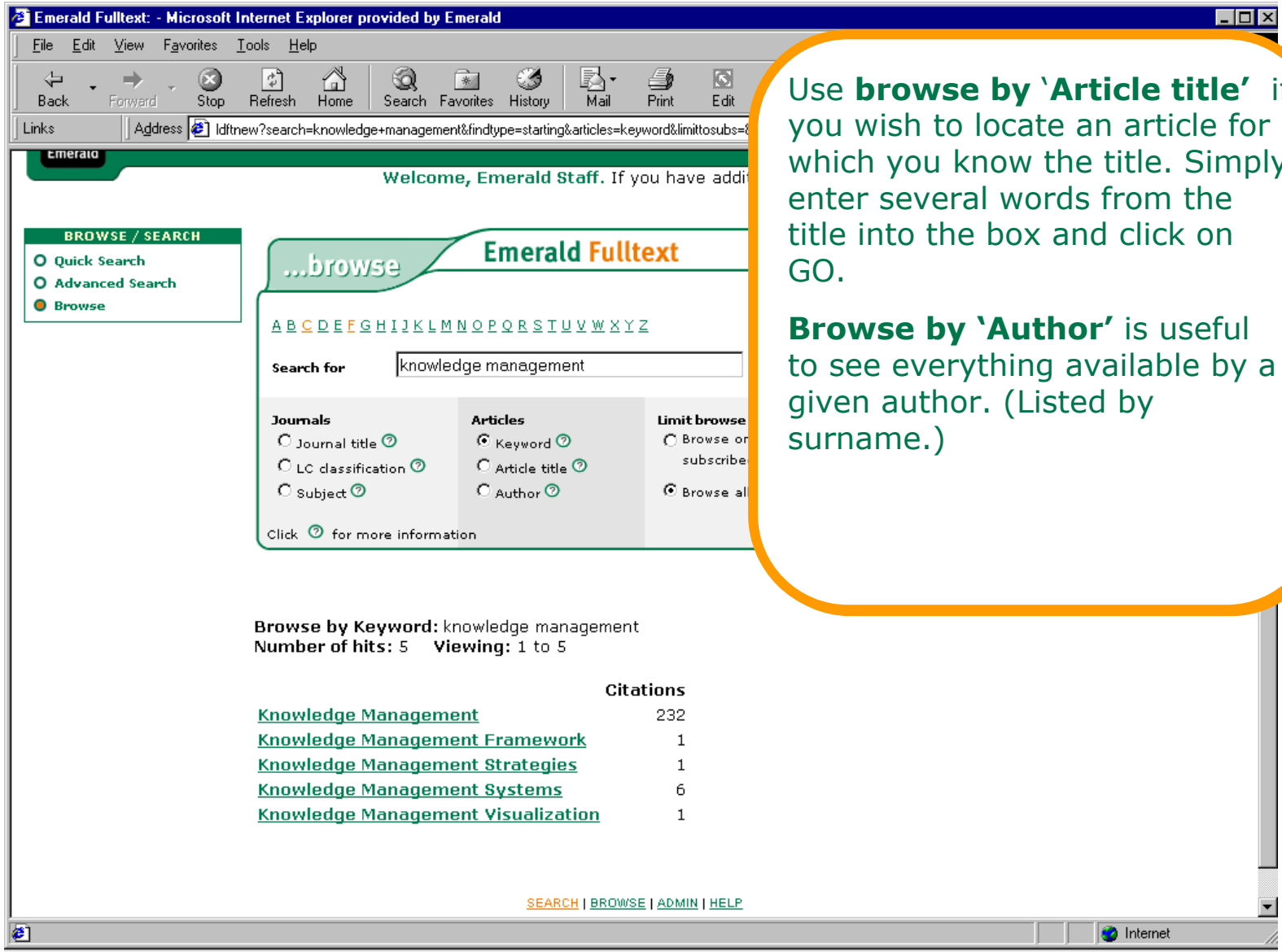
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The middle column allows you to browse by **Article**.

You again have three options you may select. You can browse articles **by keyword, article title or author**.

For instance, if you choose to browse by keyword and type "knowledge management" you will be able to get a list of all the articles which have the keyword "knowledge management".

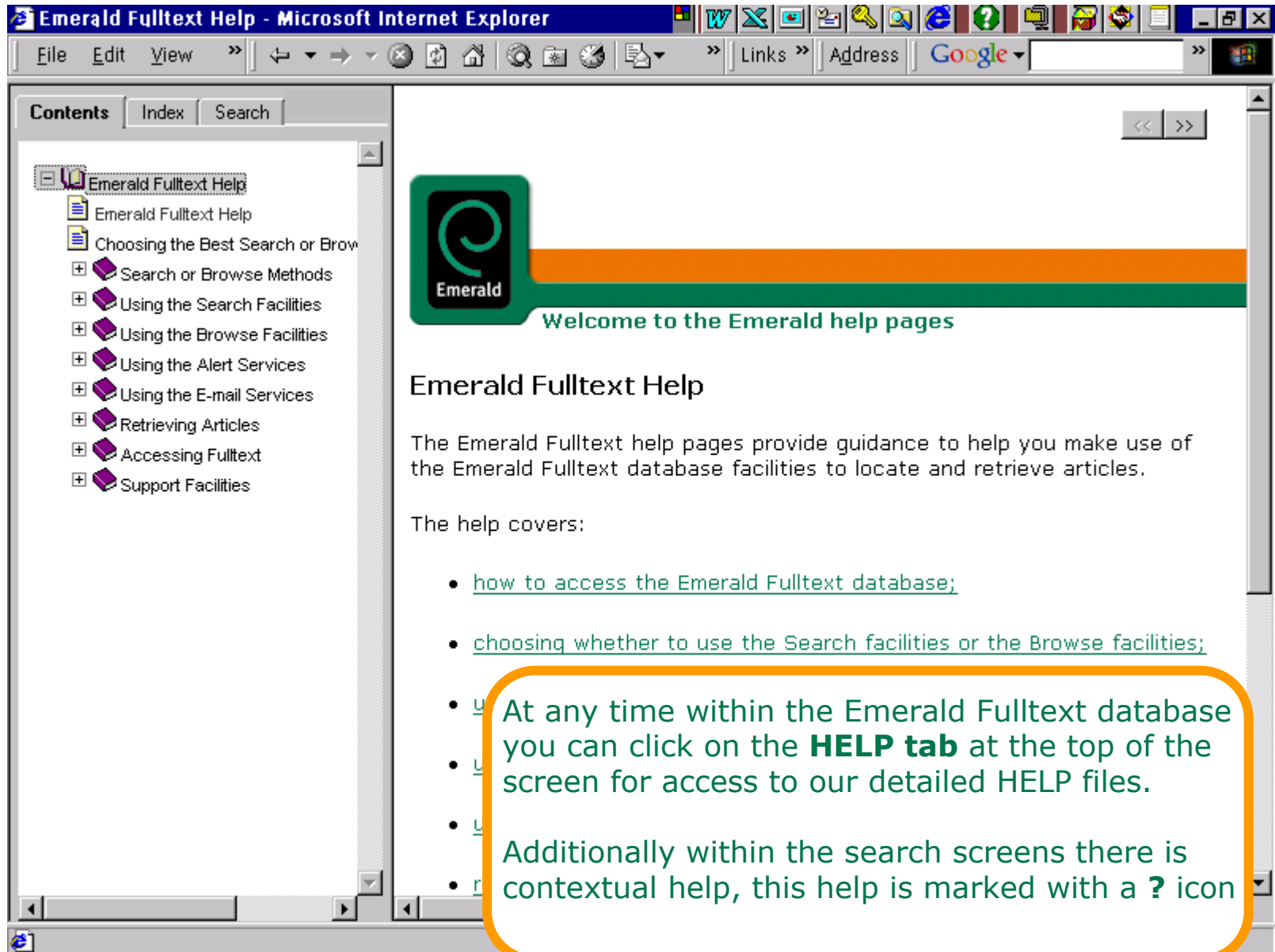


Use **browse by 'Article title'** if you wish to locate an article for which you know the title. Simply enter several words from the title into the box and click on GO.

Browse by 'Author' is useful to see everything available by a given author. (Listed by surname.)

Browse by Keyword: knowledge management
Number of hits: 5 Viewing: 1 to 5

	Citations
Knowledge Management	232
Knowledge Management Framework	1
Knowledge Management Strategies	1
Knowledge Management Systems	6
Knowledge Management Visualization	1



Welcome to the Emerald help pages

Emerald Fulltext Help

The Emerald Fulltext help pages provide guidance to help you make use of the Emerald Fulltext database facilities to locate and retrieve articles.

The help covers:

- [how to access the Emerald Fulltext database;](#)
- [choosing whether to use the Search facilities or the Browse facilities;](#)

At any time within the Emerald Fulltext database you can click on the **HELP tab** at the top of the screen for access to our detailed HELP files.

Additionally within the search screens there is contextual help, this help is marked with a ? icon



Welcome, Emerald Staff. If you have additional logins please [click here](#).

E-mail Page

If you require further assistance, please do not hesitate to contact Support:

- Tel: +44(0) 1274 785278
- Fax: +44(0) 1274 785204
- [E-mail Support](#)

E-mail Emerald Fulltext

...e-mail to a friend or colleague

please enter your details here

Fill in the form below in order to send a link for the page:

Recipient's Name: *

Recipient's E-mail: *

Your Name: *

Your E-mail: *

Comments:

* denotes required fields

In the green bar near the top of every screen is the button "E-mail this page". This allows you to e-mail a link to the current page to a friend or colleague along with a short message.

Emerald Fulltext: - Microsoft Internet Explorer provided by Emerald

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Mail Print Edit

Links Address <http://leporollo.emeraldinsight.com/vl=3111100/cl=28/nw=1/tpsv/cgi-bin/emeraldftnew?ID=3111100&startas=search&mode=search&action=normal> Go

Emerald

Search Browse Admin Help

Fulltext Reviews Abstracts Home

FREE TRIALS • EMERALD ALERT • E-MAIL THIS PAGE

Welcome, Emerald Staff. If you have additional logins please [click here](#).

BROWSE / SEARCH

- Quick Search
- Advanced Search
- Browse
- Manage Saved Search Alerts
- Marked List

...quick search Emerald Fulltext

Advanced search Help

Search for... GO

Phrase Exact match Truncation

Fields to search...

<input type="checkbox"/> All fields (including fulltext)	<input type="checkbox"/> Abstract
<input checked="" type="checkbox"/> All fields (excluding fulltext)	<input type="checkbox"/> Author
<input type="checkbox"/> Journal title	<input type="checkbox"/> Keywords
<input type="checkbox"/> Company name	<input type="checkbox"/> Article title

Search only my subscribed journals Search all journals

Sort Results By...

Relevance Oldest Newest

Click [?](#) for more information

Slide 26 of 26 Default Design Internet

This concludes the Emerald walk-through. To begin using the database please go to: <http://www.emeraldinsight.com/ft>